

Vax Careline: AU: 1300 361 505
NZ: 0800 800 900

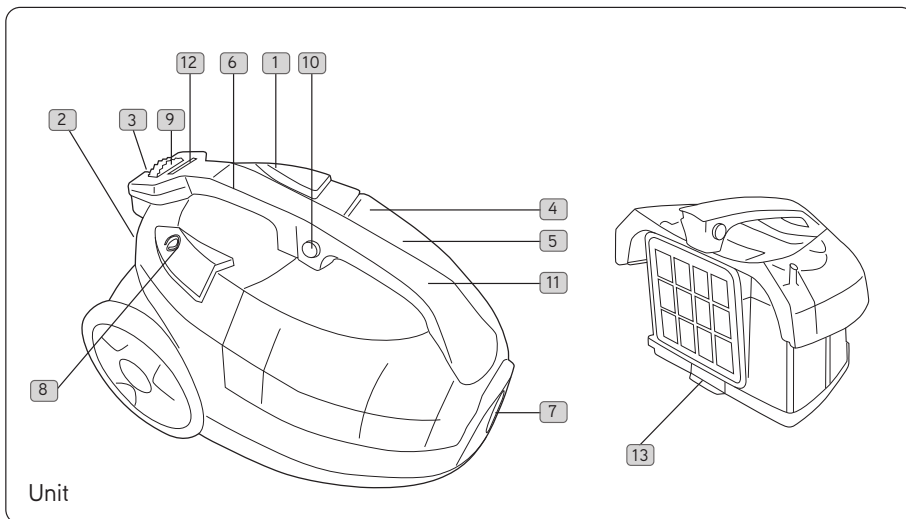
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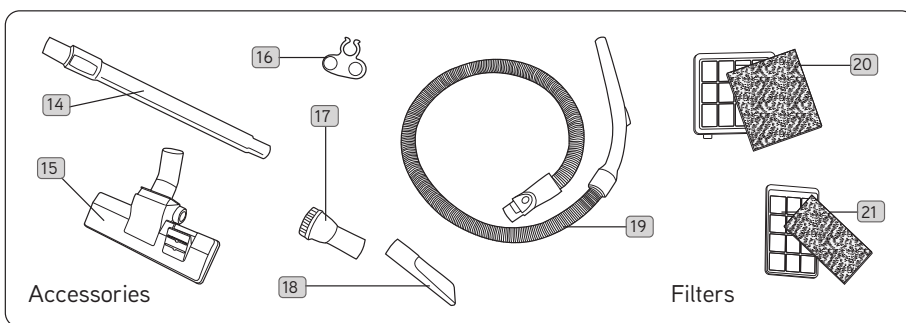
VC-1002

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Machine Overview



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|------------------------------|----------------------------------|--|
| 1 On / off button | 6 Carry handle | 11 Dirt container carry handle |
| 2 Post-motor filter (hidden) | 7 Hose inlet | 12 Blockage indicator |
| 3 Floor tool parking slot | 8 Auto cord rewind | 13 Dirt container quick release button |
| 4 Pre-motor filter (hidden) | 9 Variable power | |
| 5 Dirt container | 10 Dirt container release button | |



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|------------------------------|-----------------------------|--------------------------|
| 14 Telescopic extension tube | 17 Dusting brush | 20 HEPA pre-motor filter |
| 15 Combination floor head | 18 Crevice tool | 21 Post motor filter |
| 16 Tool caddy | 19 Flexible hose and handle | |

General Safety Information

FOR HOUSEHOLD USE ONLY.

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

Please keep instructions for further use.

When using the vacuum cleaner basic safety precautions should always be observed, including the following:

1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the on/off switch on the vacuum cleaner controls before disconnecting or connecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. Children should be supervised to ensure that they do not play with the appliance.
5. This appliance is not intended for use by children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understands the hazards involved.
6. Cleaning and maintenance shall not be made by children.
7. The appliance should only be used as described in the quick start guide or in the full user guide.
8. Only Vax recommended attachments should be used with this appliance.
9. Do not use this vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use this vacuum cleaner with a damaged cord or plug.
10. Do not pull or carry this appliance by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
11. Do not handle the plug or the vacuum cleaner with wet hands.
12. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
13. Do not pick up any hot coals, ash, cigarette butts, matches or any hot, smoking or burning objects.
14. Do not pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use in the presence of explosive liquids or vapours.
15. Do not vacuum harmful or toxic material (chlorine, bleach, ammonia, drain cleaner etc.).
16. Do not vacuum hard or sharp objects such as glass, nails, screws, coins etc.
17. Do not vacuum plaster dust, concrete dust or any other building or vitreous materials.
18. Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.
19. Store the vacuum cleaner in a cool, dry area.
20. Use only SAA approved 10amp extension cords. Non-approved cords may overheat. Care should be taken to arrange the cord so that the cord cannot be tripped over.
21. Do not put any objects into openings. Do not use with any openings blocked and do not restrict airflow. Keep all openings free of dust, lint, hair or anything that might reduce airflow.
22. Do not use the vacuum cleaner with blocked filters and without all of the filters in place.
23. Take extra care when positioning the vacuum cleaner on the stairs.
24. Please ensure that the brushbar is turned off when you are vacuuming on the stairs.
25. Keep vacuuming area well lit.



WARNING: Always switch off and unplug the vacuum cleaner from the electrical socket before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.



CAUTION: The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical socket, make sure the switch is in the 'off' position.



IMPORTANT: If the inlet, hose or telescopic tube is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting the vacuum cleaner.



IMPORTANT: Vax recommends the use of Residual Current Device Rating of 30mA or less.



IMPORTANT: It is very important that filters are kept clean to obtain maximum performance from your vacuum cleaner. Not cleaning and not replacing your filters regularly can reduce the suction power and cause overheating and permanent damage to the vacuum cleaner.

General Safety Information



NOTE: If the supply cord is damaged it must be replaced by the manufacturer, or a similarly qualified person in order to avoid hazard, or invalidating the warranty.



IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason the unit should overheat (eg. from blocked nozzles, a full dust container or unclean filters), the thermostat will automatically turn off the switch. Should this occur, unplug the vacuum cleaner from the electrical socket and turn off the switch. Remove dirt container and empty. Clean filters. Allow the unit to cool for approximately one (1) hour. To re-start, plug into an electrical socket and switch back on.

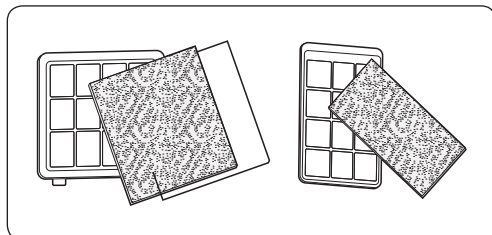
DAMAGE TO THE VACUUM CLEANER CAUSED AS A DIRECT RESULT OF NOT ADHERING TO THE GENERAL SAFETY INFORMATION AND THE INSTRUCTIONS IN THIS USER GUIDE INVALIDATES THE WARRANTY

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

PLEASE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

Operation

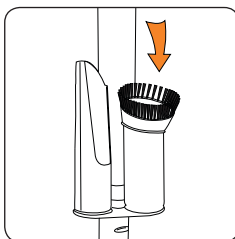
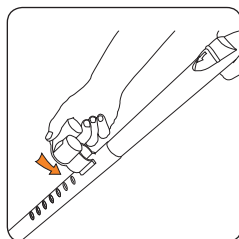
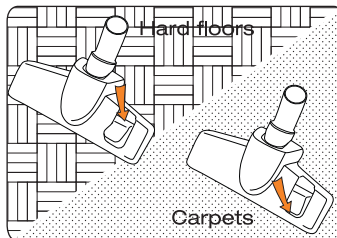
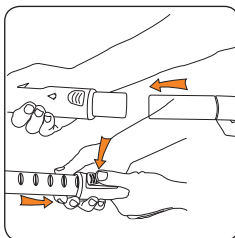
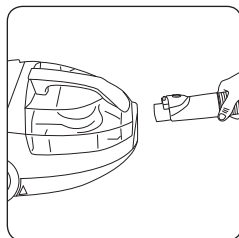
Keep your Vax like new



! IMPORTANT: The condition of the filters affects the performance of your machine. Please check and wash filters periodically (depending on the level of use). For full cleaning instructions, see page 7.

! IMPORTANT: Do not use the vacuum cleaner without all of the filters in place.

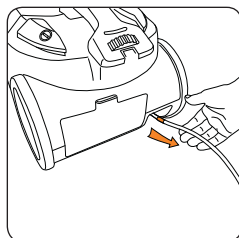
Assembling your vacuum cleaner



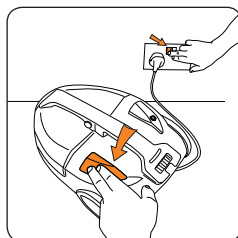
NOTE: The crevice tool, dusting brush and combination head can all be attached to the telescopic tube or hose handle.

NOTE: Two of the additional tools (crevice tool and dusting brush) can be stored in the tool caddy for convenience.

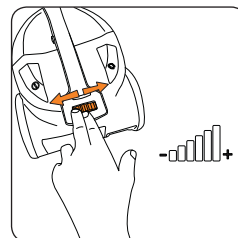
Operating the appliance



NOTE: Fully unwind the power cord. A yellow mark on the cord indicates the recommended cord length. Do not exceed the cord length beyond the yellow mark.



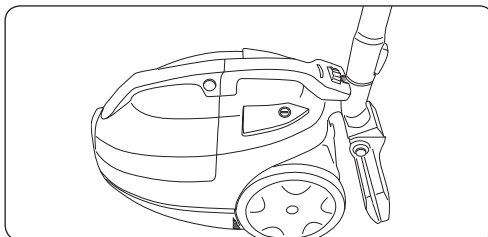
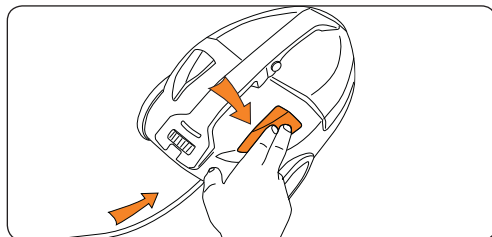
Switching on.



Using variable power.

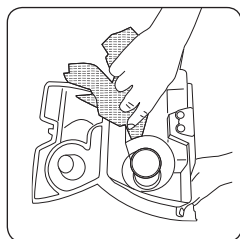
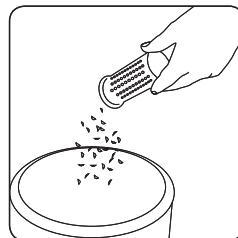
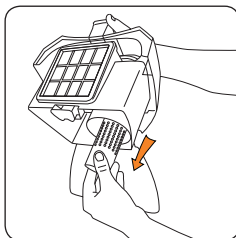
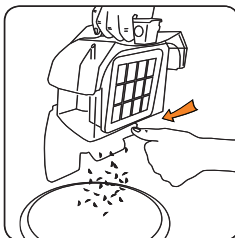
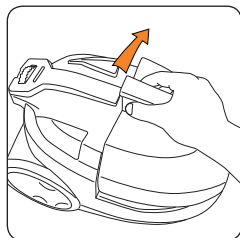
Maintenance (Keep your Vax as good as new)

Packing away and storage



NOTE: For convenience there is a parking slot located at the rear of the vacuum cleaner where the floor tool and tubes can be attached for storage and carrying.

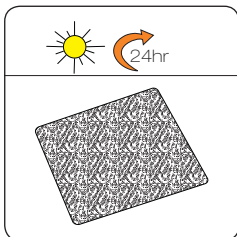
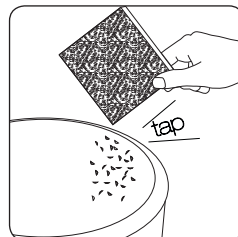
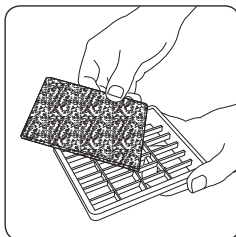
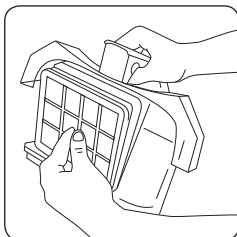
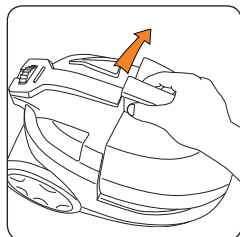
Emptying and cleaning the dirt container



NOTE: Lift out the dirt container and empty contents over the bin. Remove central separator and tap dirt loose. This inside container can be wiped clean with a cloth.

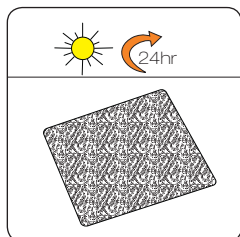
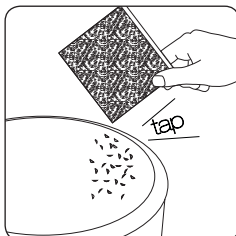
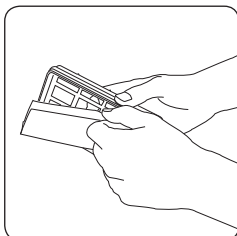
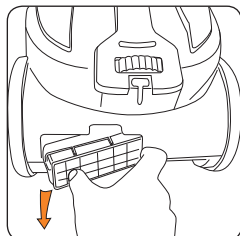
Maintenance (Keep your Vax as good as new)

Cleaning the HEPA pre-motor filter



NOTE: Remove the dirt container from the machine and take out the filter from the back. Tap over a bin to clean or if required it can be rinsed under warm water. Allow 24 hours to dry completely before placing it back in the machine.

Cleaning the post-motor filter



NOTE: Remove filter from the back of the cylinder vacuum. Separate the filter and then tap over a bin to clean or if required it can be rinsed under warm water. Allow 24 hours to dry completely before placing it back in the machine.

Maintenance (Keep your Vax as good as new)

Clearing blockages



WARNING: To reduce the risk of electric shock, the power cord must be disconnected before performing maintenance/troubleshooting checks. Turn the vacuum cleaner off and unplug from the electrical socket.

Hose blockages

The flexible hose may be disconnected from the vacuum cleaner. Carefully remove any blockages found and reconnect the hose securely.

Accessory blockages

Remove accessory from the hose/handle tube. Carefully remove the blockage and return to the cleaner.

FAQ's



WARNING: To reduce the risk of personal injury, unplug the hard floor cleaner before performing maintenance/troubleshooting checks.

Problem	Solution
Is there an accessory missing?	Check the 'Parts Overview' page in this guide to make sure the part is definitely included in your unit.
	If it is missing, we're here to help. Simply call us on AU: 1300 361 505 / NZ: 0800 800 900
Why won't the vacuum cleaner pick up?	The dirt container may be incorrectly installed; remove the dirt container from the unit by pressing the dirt container release catch and then reattaching it to the unit, ensuring it is locked firmly back into place.
If the blockage indicator is lit:	The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 7.
	The dirt container may be blocked; refer to 'Maintenance: Emptying and cleaning the dirt container' on page 6.
Why is dust escaping from the vacuum?	The filter may be clogged; refer to 'Maintenance: Cleaning the filters' on page 7.
	The dirt container may be blocked; refer to 'Maintenance: Emptying and cleaning the dirt container' on page 6.
	The dirt container may be incorrectly installed; remove the dirt container from the unit by pressing the dirt container release catch [10] and then re-attaching it to the unit, ensuring it is locked firmly back into place.
What do I do if the unit/an accessory becomes damaged or broken?	We're here to help. Simply call us on AU: 1300 361 505 / NZ: 0800 800 900
Why won't the accessories pick up properly?	The accessory may be blocked; switch off and unplug the unit before performing these checks. Hose blockages: remove the flexible hose from the unit. Carefully remove any blockages found and reconnect hose securely. Accessory blockages: remove accessory from handle/tube. Carefully remove blockage and reattach to the vacuum cleaner.
If the blockage indicator is lit:	
	The accessory may be faulty. Simply call us on AU: 1300 361 505 / NZ: 0800 800 900
Why will the vacuum cleaner not run?	It may not be plugged into the electrical outlet correctly; ensure that the plug is pushed in securely.
	The electrical outlet may not be working properly; check the fuse or breaker, or consult an electrician.
	The motor thermostat may have tripped; switch off and unplug the vacuum cleaner, and leave for one hour before switching the cleaner back on.

we're here to help

For troubleshooting please call or visit our website:

AU: 1300 361 505
vax.com.au

NZ: 0800 800 900
vax.co.nz

This does not affect your statutory rights

Other Information

Vax Service & Help

Vax Careline:

Australia 1300 361 505
New Zealand 0800 800 900

Monday-Friday 8.30am to 5.00pm

If you have queries or concerns about using your Vax, call the Vax Careline. Calls are charged at the standard local rate. Please make a note of the serial number and model number of the vacuum cleaner before calling.

For the nearest Service Agent, please call the Vax Customer Careline or visit vax.com.au / vax.co.nz

Technical Specification

Voltage: 220-240V ~50Hz

Wattage: 2000W

Capacity: 1.5L

Filters: HEPA pre-motor filter – washable
 Post-motor filter – washable

Cord length: 5m (approx.)

Weight: 4.9kg



Performance is everything.™

Distributed by Techtronic Industries Australia Pty. Ltd.
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